

AGREEMENT: SERVICE AT YOUR HOME OR BUSINESS



CLIENT INFORMATION:

Print Name: _____ Telephone: _____ Service Number: _____

Address: _____ Date: _____

By signing below, you agree to the following terms and conditions:

- 1. Estimates and Fees:** You have been provided with an estimate of the costs for the work to be performed by Lady Geek. You agree to pay up to the estimate amount. After conducting an evaluation of your product but before performing the necessary services, Lady Geek will obtain your approval for all services that will exceed the estimate given to you.
- 2. Services At Your Work/Home:** A person of at least 18 years of age must be present when services are provided by Lady Geek. A Technician must receive full access to the product(s) to be serviced, access to your residence, your consent and cooperation to enter your residence or business, and a safe working environment, working space and electrical power. Services may be denied and a \$129 cancellation charge will be assessed if a Lady Geek Technician arrives at the scheduled service time and determines that no adult is present or that the Lady Geek Technician does not reasonably have the appropriate access, cooperation, or safe working area. Lady Geek may refrain from providing any services on the basis that the minimum system requirements are not met or the technical needs (including wiring or overcoming physical or technical barriers) or other requirements are unusual or extensive as reasonably determined by Lady Geek.
- 3. Back-Up Your Data:** Lady Geek will NOT back up any data on your product unless you specifically request Lady Geek to do so prior to the performance of any service for an additional fee. It is your responsibility to back up the data, software, information or other files stored on your product, prior to requesting service from Lady Geek.
- 4. Labor Warranty:** Lady Geek guarantees services provided to you at your home or business for 30 days; however, for repairs necessitated by a virus or spyware, the 30-day warranty is only valid if the anti-virus and anti-spyware protection for your product is installed or updated during the repair or before your access the internet again. If there is a problem with the service provided to you and if you notify us via email or phone call within the 30 day time period, Lady Geek will work to remedy your original problem quickly and at no additional cost.
- 5. Lady Geek Software:** Lady Geek may install software on your computer that allows you to obtain additional technology services.
- 6. EULA's:** For software installations, Lady Geek may accept End User License Agreements on your behalf.
- 7. Limitation Of Remedy:** **To the extent permitted by law, you agree that Lady Geek's total liability for damages related to its services is limited to the total amount you pay for the services, and you release Lady Geek from liability for any indirect, incidental, special, or consequential damages. LADY GEEK IS NOT LIABLE FOR LOSS, ALTERATION, OR CORRUPTION OF ANY DATA OR LOSS OF ANY MEDIA FROM YOUR PRODUCT.**
- 8. Privacy Policy:** The information you provided will be handled according to the Lady Geek Privacy Policy. For more information, please visit www.LadyGeek.Biz to review the privacy policy.

SIGNATURE: _____

DATE: _____